

# FREQUENTLY ASKED QUESTIONS (FAQ)

Our Event is listed on the Times Square Alliance Official Site

# Please, read this document carefully

Join us in celebrating New Year's Eve at Rosie O'Grady's and Manhattan Manor at Rosie O'Grady's starting at 8PM for dinner and 9PM at the Bar. Enjoy a Premium Open Bar, a Five Course Gourmet Dinner, Music, Live Entertainment, DJ's& Dancing!! Celebrate all night with a fun crowd and just before midnight, step out onto our cordoned off sidewalk and join in the Times Square Ball Drop Count Down.

#### Dinner tickets include:

- 5-hour premium open bar from 8PM to 1AM
- Gourmet Premium Dinner
- Festive Crowd
- Live Performance by Acute Inflections
- Top hits spun by our Rhythm in Motion DJs
- Dancing, Photo Booths, Party Favors & More
- Fully staffed bars and dining room
- View of the streets and the crowds
- Access to the street before midnight to watch the ball drop\*
- Amazing DJ led Live Countdown
- Gratuity

### VIP Dinner tickets include ABOVE plus:

- VIP entrance
- Priority seating near dance floor and show
- Premium Champagne at Each Table

## Bar tickets include:

- 4-hour premium open bar from 9PM pm to 1AM
- Reserved seating at the bar or high tops (for group of 2 to 6)
- Bar Food
- Festive Crowd
- Top hits spun by our **Rhythm in Motion** DJs
- Dancing, Photo Booths, Party Favors & More
- Fully staffed bars
- View of the streets and the crowds
- Access to the street before midnight to watch the ball drop\*
- Amazing DJ led Live Countdown
- Gratuity



Guests of all ages are welcome to join the celebration. Persons must be 21 years of age or older to consume alcoholic beverages. Due to limited space and overwhelming demand, prices are the same for adults and children.

# \*\* Tickets are not returnable, exchangeable, and cannot be resold \*\*

# **GENERAL GUIDELINES**

Age Requirement: All ages welcome. Must be 21+ to consume alcohol

Doors open at 8:00 PM EST for Dinner Ticket Holders and 9:00 PM EST for Bar Ticket Holders

**Dress Code:** Festive Cocktail Attire. Black tie is optional.

**Bags:** We work closely with our Times Square partners to ensure the Ball Drop viewing is as smooth and safe as possible. Please note that large backpacks and purses, umbrellas, and alcohol are prohibited while in Times Square for the viewing. All personal items can be left at the restaurant during the viewing.

**Ticket and ID:** According to NYC regulations, you must show your ID and event ticket to pass NYPD Times Square Security. We will send you that information after you buy your ticket. Please print a copy of each ticket and bring it with you on the evening of the event to ensure entry into the Times Square neighborhood and the venue.

**Seating:** We will do our utmost to seat you in the area that you request but cannot guarantee.

**Special requirements:** Please contact us for any special requirement you may have.

**Please note:** We follow CDC and WHO websites for all recommended guidelines to throw a safe event.

### **Parking**

Please note that nearly all streets in the Times Square neighborhood will be closed for the Ball Drop so driving is not recommended. Take public transportation instead.

**Safety:** Please celebrate responsibly and don't drink & drive -- use rideshare, taxi, or designated driver company to get home safely.



\*Disclaimer: NYPD (New Policy Department) cordons off a section of the sidewalk for our patrons, nevertheless it is not guaranteed that they will allow our guests out at midnight.

All Sales Final: No refunds, transfer or exchanges. Prices are subject to change while supplies last. Tickets are sold on an on-demand / dynamic basis, meaning the price increases as ticket availability goes down. NYE ticket prices often go up significantly (100% +) the closer you get to New Year's Eve. IMPORTANT: Events will sell out in advance of December 31.

**Terms and Conditions:** In buying this ticket, you agree to all of the conditions set forth by Rosie O'Grady's <u>here</u>

### **AWARDS**

Rosie O'Grady's is one of the <u>Best New Year's Eve Events in New York City</u>

### **MEDIA PARTNERSHIP**

Times Square Alliance - The Official Website - New Year's Eve Best Venues

#### ABOUT THE NEW YEAR'S EVE BALL

Each year, millions of eyes from all over the world are focused on the sparkling Waterford Crystal Times Square New Year's Eve Ball. At 11:59 p.m., the Ball begins its descent as millions of voices unite to countdown the final seconds of the year and celebrate the beginning of a new year full of hopes, challenges, changes and dreams.

For more information about the New Year's Eve ball, see our website nye.rosieogradys.com

Questions?
Please contact:

**EVENT LOCATION Rosie O'Grady's**148 W 51st St
Between 6th & 7th avenue
New York, NY 10019

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Email: info@rosieogradys.com

NYE.rosieogradys.com